

## ISIS - Bug #310

### qview file select "files of type" does not work.

2011-08-03 05:17 PM - Laszlo Kestay

<b>Status:</b>	Closed	
<b>Priority:</b>	Normal	
<b>Assignee:</b>		
<b>Category:</b>	Applications	
<b>Target version:</b>	N/A	
<b>Impact:</b>		<b>Software Version:</b>
<b>Description</b> I am trying to open a .cub in qview. I click on the open file icon and a new window pops up. It shows all the files in the directory, not just those ending with ".cub" even though I've got that filter selected. Am attaching screen shot.		

### History

#### #1 - 2011-08-03 05:38 PM - Laszlo Kestay

I just fiddled more with the buttons. There is a very subtle change in that the icons (not the text of the file names) becomes grey for the non-.cub files. It would be much better if the non-cub files simply did not show up...

#### #2 - 2011-08-04 01:26 PM - Steven Lambricht

This must be a user-configurable Qt setting. I have confirmed that we did not implement this part of the code and so Qt is deciding to grey out the options instead of hide them in this case. I am not seeing the same behaviour.

#### #3 - 2011-08-04 03:52 PM - Laszlo Kestay

I am running the 100% default ISIS3 running on our network (open terminal, type isis - this seems to point to isis3.2.1). Under OS X 10.6.8. I have no special settings in my login or otherwise.

#### #4 - 2011-08-05 11:24 AM - Steven Lambricht

I found some pertinent (but maybe unhelpful) related discussions:

<https://discussions.apple.com/message/7394991>  
<https://discussions.apple.com/message/8499532>

#### #5 - 2011-08-05 11:35 AM - Steven Lambricht

I looked into the Qt style sheets to perhaps solve the problem but I didn't find a solution there.

#### #6 - 2011-09-26 07:45 AM - Stuart Sides

After looking at some other Mac applications, it looks like this is the default way OSX presents filtered files. I agree, it is very difficult to find the file(s) you are looking for. When/if OSX changes this it will automatically fix all applications showing this behavior. This has been reported to Apple support, but I wouldn't hold my breath.

#### #7 - 2011-09-26 08:42 AM - Laszlo Kestay

Bah...

#### #8 - 2011-11-15 06:02 PM - Laszlo Kestay

I am confused why the grey out works in other GUIs, but not qview.

**#9 - 2012-04-11 11:21 AM - Stuart Sides**

Changed back to acknowledged because there does not appear to be a solid resolution yet. Further research may be required.

**#10 - 2012-12-21 02:12 PM - Laszlo Kestay**

This problem is now gone in the newer OS X versions. Please close this ticket.

**#11 - 2012-12-21 02:13 PM - Laszlo Kestay**

Problem is now gone. Please close this ticket.

**#12 - 2013-01-16 05:04 PM - Lynn Weller**

Laz, try the following (I just did this for one of my own posts):

- Change Status To: Resolved
- leave note if desired; set the first menu item to "fixed" or "no change necessary" or what ever is most appropriate
- enter some value for the time it took to resolve it (it's required)
- submit
- Change Status To: Closed

This is probably ok in this sort of situation since the post is unassigned, but not work if it is assigned. Worth trying if you're tired of seeing it on the board.

**Files**

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Screen shot 2011-08-03 at 5.15.44 PM.png	282 KB	2011-08-04	Redmine Admin
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